



FREQUENTLY ASKED QUESTIONS

Fast Play®, the fastest way to play the Illinois Lottery, is here. Fast Play games are quick and easy draw games that are available for purchase at the counter or through the vending machine. There are no numbers to pick, no play slip to complete, no scratching, and no waiting for the winning numbers.

About Fast Play games

How does Fast Play work?

Fast Play games feature three types of prize structures: set (i.e., jackpot is predetermined), progressive (i.e., rolling jackpots), and progressive suite (i.e., rolling jackpots with wager options for a percentage of one jackpot). All prizes are immediately replenished after they are won.



	Piggy Bank Bucks	Hot Dice	Blackjack	Illinois Jackpot	Quick Spot
Price Point	\$1	\$5	\$5	\$10	\$1, \$5, and \$10
Top Prize	\$5,000	\$10,000	Starting at \$10,000	Starting at \$20,000	Starting at \$1,000, \$5,000 & \$10,000
Game Type	Set	Set	Progressive	Progressive	Progressive Suite

What is a set Fast Play game?

Set Fast Play games have a set top prize, and players are able to win various prizes up to and including the top prize.

What is a progressive Fast Play game?

For progressive games, the jackpot begins at a base minimum and grows with each ticket sold statewide until the jackpot is won. Players can find estimated jackpot amounts at any Illinois Lottery retailer and on the website, IllinoisLottery.com. The jackpot amounts are updated every two minutes. The jackpot amount is listed near the top of the ticket, showing the jackpot at the time of purchase. Once the jackpot is won, it resets to the base minimum. In progressive games, a single ticket holder is awarded the entire jackpot.

What is a progressive suite Fast Play game?

Similar to progressive games, progressive suite games also have a dynamic jackpot that grows with every ticket sold statewide until it is won. After the jackpot is won, it immediately resets to the minimum jackpot amount. The difference is that a progressive suite game has one progressive jackpot with multiple wager amounts. The player decides how much to wager. The higher the wager, the higher the percentage that can be won. For example:



Wager	Payout
\$1	10% of the Jackpot
\$5	50% of the Jackpot
\$10	100% of the Jackpot



How do you play Fast Play?

- Players choose from the selection of Fast Play games available on the Photon terminal and Win30.
- Players should follow the HOW TO WIN instructions on the ticket to see if they have a winning ticket. To verify, players can scan the barcode at the bottom of the ticket on the ticket scanner in retail locations or on the Illinois Lottery app.
- Fast Play tickets print with only one game per ticket.

How to promote and sell Fast Play

Why should you promote and sell Fast Play?

- Fast Play is a great way to earn additional money at your store.
 - » The variety of games gives you the potential to earn more commission.
 - » 86% of Fast Play players buy other types of lottery games along with Fast Play, most often large jackpot draw-based games and instant tickets.
 - » Three state lotteries launched Fast Play in 2018 and saw an over 5% increase in total lottery sales from the previous year.
- Immediate, frequently won games drive in-store reinvestment.
 - » Up to 99% of all prizes are redeemable at retail (% varies by game).
 - » 2 out of 3 winners reinvest at least part of their win back in lottery products.*

How do I sell Fast Play tickets from the Photon?

Step 1. From the game screen, press the Fast Play button.

Step 2. Select the icon for the Fast Play game to sell.

Step 3. Select the applicable number of tickets, which is located at the bottom of the screen.

Step 4. Ask for payment from the customer prior to completing the transaction. Once you receive payment, press the send button.

Step 5. Press the BUY ALL button to finalize the transaction. The terminal will print the ticket(s).

What should I do if a progressive or progressive suite game jackpot is won in the middle of processing multiple Fast Play tickets of the same game?

- If a progressive or progressive suite game jackpot is won in the middle of processing multiple Fast Play tickets of the same game, the terminal will complete the last print then pause, asking if you would like to continue with the remaining transactions. Please notify the player that the jackpot has been won then ask the player if they would like to continue or cancel the purchase of the additional Fast Play tickets.
- For example, a terminal is processing a queue of five tickets. The progressive jackpot is won while printing the third ticket. The terminal will finish printing the third ticket, then pause to provide you two options: “continue” or “abort.” If you hit “continue,” the fourth and fifth tickets will be printed at the lower jackpot amount. If you hit “abort,” the fourth and fifth tickets will not be printed, and the customer will not be charged.



Can I pre-sell Fast Play tickets?

No, sales of pre-printed tickets are strictly prohibited. Tickets must only be printed from the terminal at the time of purchase.

Can a Fast Play ticket be canceled?

No, Fast Play tickets cannot be canceled, refunded, or returned for any reason.

Is your player a winner?

Should I tell players if their ticket is a winner?

No, please accept their payment then take the ticket(s) from the printer and hand them directly to the player. Do not tell the player if the ticket is a winner. Let the player check their ticket to see if they have won. Please do not give hints.

How does the player know if they have won a prize?

Each Fast Play ticket has a scannable barcode. After a Fast Play game is played, the player may scan the ticket in-store at the terminal, at an Illinois Lottery vending machine, or with the Illinois Lottery App to confirm if it's a winner.

How many prizes are available in Fast Play games?

Prizes never run out. Players can win any prize, any time, from anywhere in the State. For odds and game details, visit www.illinoislottery.com

How to purchase, check, and validate tickets

How to purchase Fast Play on the Win30

Step 1. Press the Fast Play icon on the Win30 terminal touchscreen.

Step 2. Select the Fast Play game you want to play.

Step 3. Insert money into the Win30, noting the Win30 does not give change.

Step 4. Select the number of tickets you would like to purchase.

Step 5. Press the send button. The Win30 will print and dispense your ticket(s).

How can you check and validate tickets on the Win 30 machine?

Scan the barcode at the bottom of the ticket using the ticket scanner on the Win30 terminal.

How many Fast Play Tickets can be purchased in a single transaction?

The maximum number of tickets that can be purchased in a single transaction is 20. *Please note: Fast Play games are not available for advanced play.*

Can players check their tickets using the Illinois Lottery App?

Yes, open the Illinois Lottery app and tap the "Scanner" icon at the bottom of the screen.



Can players purchase Fast Play Tickets online?

No. As of May 2021, Fast Play can only be purchased in store.

Can players purchase Fast Play tickets in advance like other draw games?

No. Since Fast Play results are drawn instantly, tickets cannot be purchased in advance.

Claiming Prizes

Where can players claim their winning tickets?

Any win up to \$600 can be redeemed immediately at any Illinois Lottery retailer. For a win over \$600, it must be claimed by mail, at an Illinois Lottery Claim Center, or online through our e-claims process. Visit IllinoisLottery.com/Winning/When-You-Win for more detailed information on claiming your prize.

How long do players have to claim their winning Fast Play ticket?

All prizes must be claimed within one year of the date of purchase. The date and time of purchase are printed on every Fast Play ticket.

Can players reinvest funds up to \$25 to the Vending Terminal Balance?

- Yes, if the prize is \$600 or under, players can reinvest funds up to \$25 to the Vending Terminal Balance. Players can also cash their ticket(s) with the retailer.
- If the prize is over \$600, "Congrats! You won \$XXX! Sign your ticket & claim at Lottery" appears on the touchscreen.

Eligibility to play

Who is eligible to play Fast Play?

Players must be 18 years of age or older to play Fast Play.

Accounting

Will I see Fast Play on my accounting reports?

Yes, Fast Play will appear as a single line item on your report.

Further questions

Who can I contact for further information?

For additional information, please call the Retailer Hotline (1-844-806-8930).



Be Smart, Play Smart® Must be 18 or older to play. If you or someone you know has a gambling problem, crisis counseling and referral services can be accessed by calling 1-800-GAMBLER (1-800-426-2537). For additional info or to exclude yourself, call 1-800-252-1775 or visit illinoislottery.com.

FASTPLAY® AGS LLC.

