

Camelot | ILLINOIS

Camelot Illinois issued an RFP for Managed Call Center Services to support our new iLottery platform. The vendor The Connection was selected as the preferred vendor on 04/20/2018 following an evaluation process.

Vendor(s) Name:

The Connection

Details of Award:

Estimated/Actual Price-Value Description	Estimated \$4,000,000
Length of Initial Term	5 Years
Contract Begin Date (Estimated)	09/15/2018
Contract End Date (Estimated)	09/30/2023
Renewal	Option to renew

Details of All Bidders:

Number of Responding Bidders	4
Number of Unsuccessful Bidders	3
Total Number Awarded	1

Listing of All Bidders Considered but Not Selected:

ProCall
MAI
iCall

This is not an RFP of the State of Illinois and inquiries should be addressed to
procurement-services@camelotillinois.com.

Note: Award(s) are subject to successful contract negotiations and meeting State of Illinois vendor registration requirements.

Source Selection: RFP

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